

## TERMS AND CONDITIONS

epruf.io

1. The website [www.epruf.io](http://www.epruf.io) (hereinafter referred to as the "Portal") is operated by epruf joint-stock company with its registered office in Łódź, ul. Zbąszyńska 3, 91-342 Łódź, Poland, Tax ID (NIP): 947-19-58-279, entered into the Register of Entrepreneurs of the National Court Register by the District Court for Łódź – Śródmieście in Łódź, Poland, 20th Commercial Division of the National Court Register under number: 319410, with share capital of PLN 700,000 (hereinafter referred to as the "Service Provider").
2. You can contact the Service Provider:
  - by mail: epruf s.a., ul. Zbąszyńska 3, 91-324 Łódź, Poland
  - by phone: +48 42 200 75 68
  - by email: [contact@epruf.io](mailto:contact@epruf.io)
3. Through the Portal, the Service Provider delivers content to the user related to the Service Provider's activities, in particular regarding drug insurance, services supplementing drug insurance, and cash voucher assistance services offered by epruf.
4. In order to use the Portal, the user's device should meet the following technical requirements necessary for cooperation with the ICT system used by the Service Provider:
  - connection to the public Internet network
  - Microsoft Edge version 93.0 or newer
  - Mozilla Firefox version 93.0 or newer
  - Google Chrome version 95.0 or newer
5. Individual elements of the Portal's content (text, graphics, photos, videos, applications, databases, and others) are subject to copyright or other intellectual property rights held by the Service Provider or third parties and are legally protected under the applicable laws. It is prohibited for Portal users to use the substantive, functional, or graphical elements of the Portal beyond the scope of permitted use in accordance with applicable laws and these Terms of Service. In particular, it is not allowed to reproduce the above-mentioned materials or their adaptations, nor to distribute or place into circulation copies thus created. Furthermore, it is especially prohibited to copy, modify, or distribute works and databases made available on the Portal for commercial purposes.
6. Use of the Portal must not violate generally applicable laws, principles of social coexistence, or commonly accepted social and moral norms, including the rules of

Internet usage. Any actions by the user of the Portal must not infringe upon the rights of third parties or involve the posting of unlawful content on the Portal.

7. The Service Provider maintains ongoing supervision over the technical operation of the Portal, ensuring its proper functioning.
8. Any concerns or comments regarding the functioning of the Portal and the services provided by the Service Provider through the Portal may be submitted via the "Contact" tab, by mail to the Service Provider's address, or by email to: [contact@epruf.io](mailto:contact@epruf.io). A complaint submitted to the Service Provider will be reviewed within 14 days from the date of submission.
9. The Service Provider reserves the right to amend these Terms of Service. Any changes to the Terms will be communicated to users on the Portal's website at least 7 days in advance.